

Dynatrace Administration Training

COURSE CONTENT

GET IN TOUCH



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About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The Dynatrace Administration Training by Multisoft Systems is a comprehensive program designed for IT professionals, system administrators, and performance engineers aiming to master application performance monitoring (APM) using Dynatrace. This course equips learners with in-depth knowledge of Dynatrace architecture, deployment, configuration, and end-to-end monitoring across dynamic hybrid cloud environments.

Module 1: Introduction to Dynatrace Administration & Governance

- ✓ Dynatrace administration training fundamentals
- ✓ Dynatrace account administration structure & planning
- ✓ Organizational setup in Dynatrace
- ✓ Role-based access control models and policy application
- ✓ Dynatrace environment segmentation strategies
- ✓ Understanding admin responsibilities through business use cases

Module 2: User Access, Provisioning & Tagging Policies

- ✓ Dynatrace user access management workflows
- ✓ Dynatrace onboarding management best practices
- ✓ Managing teams and user groups in Dynatrace
- ✓ Dynatrace user provisioning training simulation
- ✓ Tagging policies for visibility, access, and governance
- ✓ Comparing governance policies across use cases

Module 3: Business-Level Observability & Executive Dashboards

- ✓ Configuring Dynatrace executive dashboard insights
- ✓ Setting and visualizing performance KPIs
- ✓ Integrating KPI reporting with business objectives
- ✓ Monitoring service-level agreements (SLAs) using Dynatrace
- ✓ Configuring alerts and reporting for management
- ✓ KPI success and reporting accuracy case reviews

Module 4: Business Analytics, Compliance, and Reporting

- ✓ Business-level observability training through business events

- ✓ Dynatrace SLA and compliance tracking
- ✓ Using Dynatrace for real-time business reporting
- ✓ Cost optimization and team accountability dashboards
- ✓ Review of PDF case studies (loanDepot, FreedomPay, etc.)
- ✓ Linking reporting insights to leadership decisions

Module 5: Strategy Enablement & Team Training Frameworks

- ✓ Dynatrace training for admins and enablement programs
- ✓ Managing onboarding and certification at scale
- ✓ Templates for compliance, access, and tagging
- ✓ Admin best practices from high-performing enterprises
- ✓ Workshop: Creating your admin governance playbook
- ✓ Consolidation of training and strategic roadmap drafting